

# Indicators of Process Deviations

## SAP Analytics Cloud Product

### Available Offerings

The Indicators of Process Deviations SAP Analytics Cloud story provides accuracy and on-time document capture indicators to understand the deviations occurring at specified points in your supply chain.

The accuracy indicators reflect patterns in changes made to sales order documents in process execution.

The on-time document capture indicators reflect patterns in delivery documents captured late relative to the delivery requirement dates.

These indicators enable you to understand the occurrence of inaccuracies and overdue document capture, enabling the design and implementation of well focused corrective actions improving downstream process flow.

### Executive Summary

For supply chain customers who need to continuously maintain and improve process performance, the Indicators of Process Deviations SAP Analytics Cloud product is a business metric analysis and dashboard solution that provides insights into deviations from process standards, with consultation services unlike the standard metric approaches that provide narrowly scoped, low-level detail, or silo-based metric information.

### Features

Filtered analysis of deviation indicators highlights patterns in accuracy and on-time document capture in terms of descriptive dimensions such as

- document created by
- sales office
- sales type
- credit office
- region
- sold-to point
- risk type.

### System Requirements

- SAP Analytics Cloud BI module (Planning module not required)
- Sales and Distribution (base requirement)
- Other ERP modules including non-SAP solutions (will require customization)

\*Non-SAP Solutions also supported.



## About Us

“Digital” describes new technologies that allow us to do things that were not possible in the past. Digital merges the virtual and physical world and is about the automation of any process or activity; about networking people and companies through social channels; about optimizing the cost of infrastructure and applications; and about being able to access and interpret a myriad of data to understand customers, optimise business operations and become more predictive in everyday life.

Britehouse is part of the Dimension Data group and provides industry leading Digital solutions to fellow African and global companies. We focus on employing the best people and priding ourselves on our ability to deliver. We partner with the best technologies such as SAP, Oracle and Microsoft and complement these with our own mobile and software products. We put the power of social into our customer’s hands, with Big Digital solutions that bring together the new world of work, offering a social business approach to big data, knowledge sharing, collaboration and the customer experience.

## Contact Us

HEAD OFFICE  
The Campus  
Ground Floor  
Wembley Building  
57 Sloane Street  
Bryanston  
2021

Tel No: +27 11 575 0200  
Fax No: +27 11 576 0200

GPS Co-ordinates:  
-26.040493,28.023913  
[Google Map](#)

Postal Address:  
Private Bag X127  
Bryanston  
2021

